



AGENDA

Session 1	Welcome! We Value you!
Session 2	Training Evaluation
Session 3.1	Group Warm-up
Session 3.2	Introduction to Person-Centered Care
Session 3.3	My Ideal Caregiver
Session 3.4	It's About Relationships
Session 4.1	The Picture of Abuse
Session 4.2	Protecting our Vulnerable Adults: The Law and Our Obligations
Session 5.1	Factors that Trigger Abuse: Triggers Stress Test
Session 5.2	Factors that Trigger Abuse: Life Influences, Job Challenges, and Client Behaviors
Session 6.1	Recognizing Triggers in Myself and Others
Session 6.2	Counteracting the Triggers
Session 6.3	Active Listening
Session 6.4	Constructive De-escalation
Session 6.5	When Abuse Happens / I CARE - WE CARE
Session 7	Training Evaluation
Session 8	Learning Circle

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